

To make sure that you are not out of pocket, Irish Life Health and most treatment centres have a direct payment agreement that enables your claim to be settled directly between the treatment centre and Irish Life Health. To facilitate this, Irish Life Health may provide information to the treatment centre verifying your membership eligibility.

### PART 1 This part to be completed by the Patient and/or the Policy Holder.

Parent's name:	Patient's membership number:*	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Daytime contact number or mobile of patient:	Patient's date of birth (dd-mm-yy):	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Was treatment received directly as a result of an accident?		Yes	<input type="checkbox"/>	No	<input type="checkbox"/>					
Did you elect to be a private patient of the consultant?		Yes	<input type="checkbox"/>	No	<input type="checkbox"/>					

\*This can be found on your membership card and on your membership certificate

### History of Illness Section

Please complete this section in full.

When did you first suffer from these symptoms or illness? (dd-mm-yy):	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
When did you first visit your doctor with these symptoms? (dd-mm-yy):	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Name and address of doctor first attended:					
Telephone number of doctor first attended:					
Have you ever made a claim for this or any other similar condition in the past with Irish Life Health or any other health insurer?	Yes	<input type="checkbox"/>	No	<input type="checkbox"/>	
If yes, please supply details of where and when:					

### Personal Injury Claims

This section is for completion in the case of personal injury.

Date of occurrence of injury (dd-mm-yy):	<input type="text"/>	<input type="text"/>	<input type="text"/>	Brief description of how injury occurred:
Place of injury:				
Do you plan to pursue a claim against a third party?	Yes	<input type="checkbox"/>	No	<input type="checkbox"/>

### Third Party Claims

This section is for completion where you are making a claim against a third party (another person, company or public body, or where another person was responsible for your injury).

Name and address of person, company or public body responsible:			
Name of insurance company:	PIAB contact name:		
Name of solicitor:	Solicitor contact number:		

### Consent

I declare that at the time I underwent medical treatment I was a party to a health insurance contract and was entitled to treatment under my Irish Life Health plan. I declare that my doctor, including accident and emergency referral, recommended the treatment and referred me to the appropriate consultant for further treatment. I declare that to the best of my knowledge, the information provided in Part 1 of this form is accurate, true and complete. I authorise the doctors/consultant/hospital to furnish Irish Life Health, or any authorised agent it may appoint to act on its behalf, with any information requested, including access to my hospital/medical records, where this is necessary in relation to any claim regarding treatment or services received by me or my named dependants. I authorise the direct payment by Irish Life Health to the doctors/consultant/hospital as appropriate for the services set out on this claim form to the extent provided for under my Irish Life Health plan. I verify the details of the accounts submitted on my behalf by the doctor/hospital/consultant as an accurate reflection of the treatment I received. I understand that the details of these amounts will be included in my Irish Life Health statement of payment and I will have the opportunity to contact Irish Life Health directly with any queries. Charges not covered under the Irish Life Health plan to which I subscribe will remain my responsibility or that of the named dependant who received the treatment to settle directly with the doctors, consultant or hospital concerned. In consideration of Irish Life Health discharging my hospital and medical expenses to the extent of cover limits, undertake to Irish Life Health to include these expenses as part of my claim against a third party and to inform my solicitor or Personal Injury Assessment Board to this effect when pursuing any claim.

### Declaration

I/we confirm that all the details, answers and information given in this form are true, accurate and complete. I/we confirm that I/we am/are giving my/our permission to you to use the information I/we have given on this form for the purposes set out in the Data Protection section on **page three** of this form.

Your signature:	Date:
<input type="text"/>	<input type="text"/>



**PART 3** This part to be completed in full by the Treatment Centre.

Name of treatment centre:

Treatment centre stamp:

Treatment centre code:

Type of scan:

MRI

CT

Date of scan (dd-mm-yy):

Please attach bill with relevant procedure code.

### Data Protection

Irish Life Health dac is registered with the Office of the Data Protection Commissioner to act as a data controller and data processor in relation to the personal information held about you and any other member named on your policy.

The personal information that you have provided to us or that we otherwise obtain in connection with your policy will be used to administer your policy and other insurance products provided by us, other companies in the Irish Life Group or other commercial partners, in accordance with data protection and other applicable legislation and the Office of the Data Protection Commissioner-approved Code of Practice on Data Protection for the Insurance Sector. Please do not send us any genetic test results.

We will share this information with our third party administrators and any other commercial entity for the purposes above and as required to provide our services and in order to comply with legal obligations imposed on us. We may share and use this information both inside and outside of the European Economic Area, in confidence, for these purposes. We may in certain circumstances either directly or indirectly share your personal information with other insurers for the purposes of verifying information and determining waiting periods and with insurance bodies to the extent permitted by law. If you give us false information or fail to disclose information, we will record this.

To help improve the level of service we provide, we may on occasions contact you for participation in consumer satisfaction or research surveys. Your details may be used for these purposes for 12 months after your policy has ceased.

**Important:** In certain instances, we may need to collect personal information, including medical or other sensitive personal information, from third parties about you and any other member named on your policy. This information will remain strictly confidential and will only be sought and used in order to provide the services set out in your contract with us and for administration of this policy. By entering into a new policy with us, or renewing or amending an existing policy with us, you are also confirming that where relevant, each member of the policy has reviewed this notice and given their consent for the disclosure to us and the use of their personal information (including information collected from third parties) in the manner and for the purposes set out in this notice.

**ONLY SIGN THE DECLARATION OVERLEAF IF YOU FULLY UNDERSTAND AND HAVE MET ALL OF THE ABOVE REQUIREMENTS.**

Read all forms  
carefully and make  
sure you fill in the  
mandatory fields